

Accountable Health Communities

Route 66 Consortium

Project Overview

Contact

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(918) 703-4766

What is MyHealth?

Nonprofit coalition of Oklahoma health providers who use technology to:

Link medical providers

Exchange timely information

Improve delivery of local healthcare



Health Information Exchange that seeks to deliver the right information to the right doctor, at the right time, to care for patients

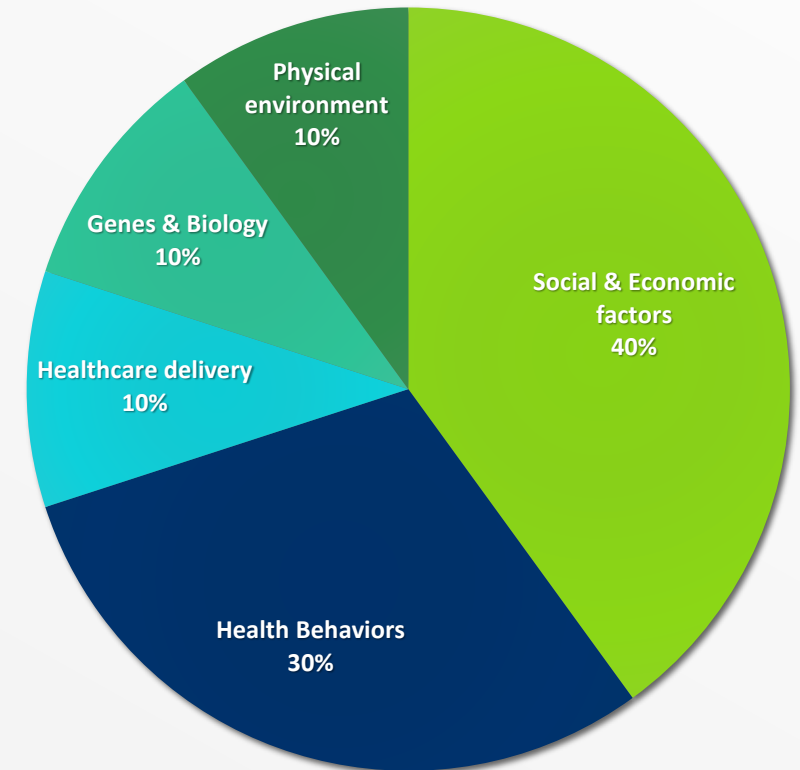
MyHealth and CMS

- January '16- CMS released a Funding Opportunity Announcement to test the AHC model
 - MyHealth formed the Accountable Health Communities Route 66 Consortium to apply for the cooperative agreement as a bridge organization
- 32 organizations across the country were selected to implement the Accountable Health Communities project
 - April '17- MyHealth received a notice of award for 5 years
 - MyHealth went live with AHC on 8/1/18

What is Accountable Health Communities

- Cooperative agreement between MyHealth (*Bridge Organization*) and CMS
- Study to determine if identifying and addressing health-related social needs impacts health care cost and reduce health care utilization
- Focused on screening for 5 major social needs:
 - Housing Instability and Quality
 - Food Insecurity
 - Transportation Needs
 - Utility Needs
 - Safety/Interpersonal Violence

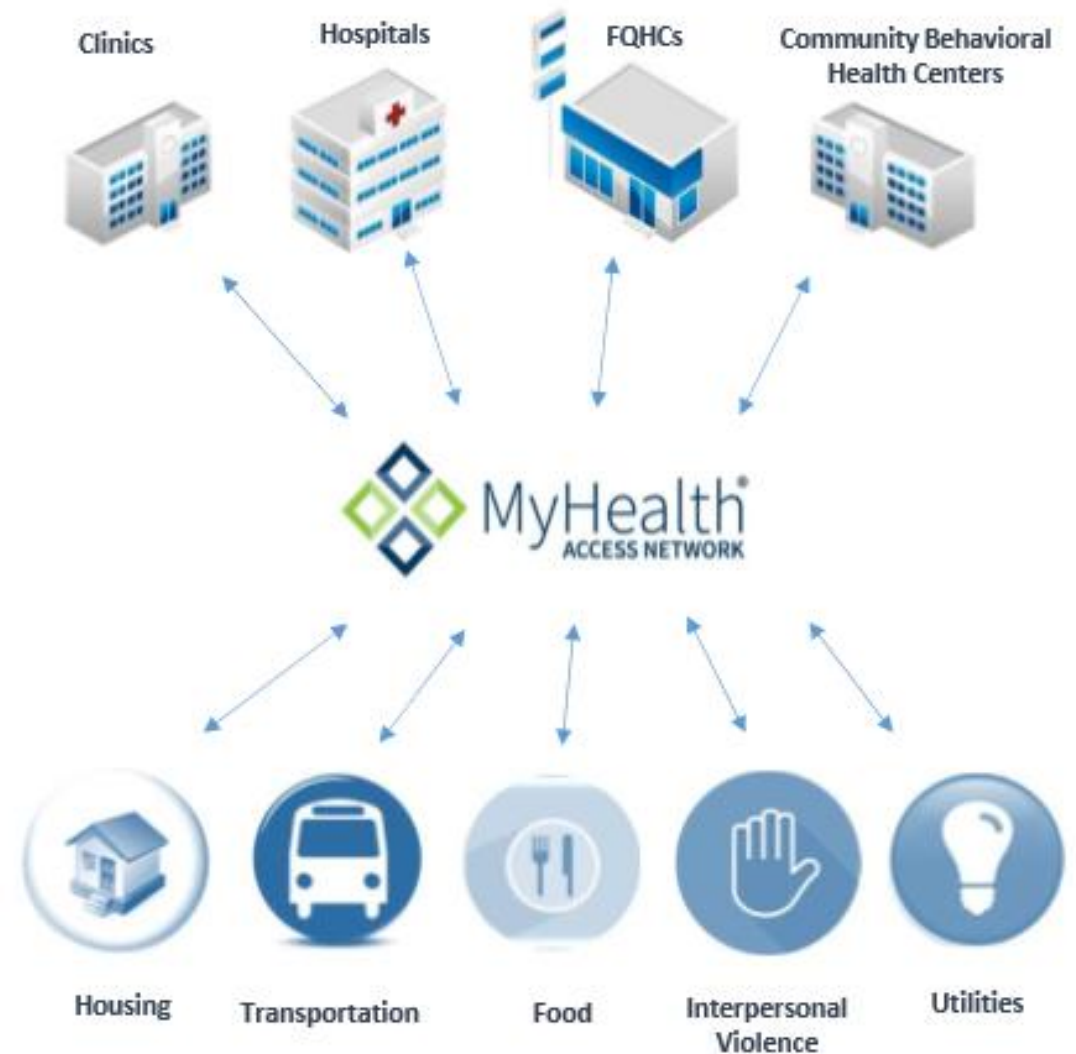
Relative Impact on Health & Well-being



Tarlov, AR. Public policy frameworks for improving population health. *Annals of NY Academy of Science*, 1999. 896: 281-293.

Bridge Organization Responsibilities

- Provide screening for patients to assess social needs
- Minimize burden of screening for clinics
- Use standardized screening tool to measure study outcomes
- Provide individualized Community Resource Summary to patients with identified social needs
- Refer high-risk patients for navigation services
 - *Provided by Tulsa and Oklahoma City Health Departments*
- Build relationships with community resource agencies to ensure quality referral processes



Text Message, Screening & Navigation Details

- Patients receive a text with a brief introduction of AHC and a link to the social needs screening
 - Screening contains:
 - ✓ Required privacy notice
 - ✓ CMS qualifying questions
 - ✓ Social needs questions
 - ✓ Demographic questions
 - Screening Demo found at: <https://www.research.net/r/AHCdemo>
- We collect answers after each question and receive valuable data even if only partially complete
- All patients with identified social needs receive a follow-up text message with a link to their customized Community Resource Summary
- Medicaid and Medicare patients with 2 or more ER visits in the last 12 months will be referred for Navigation services

AHC Workflow



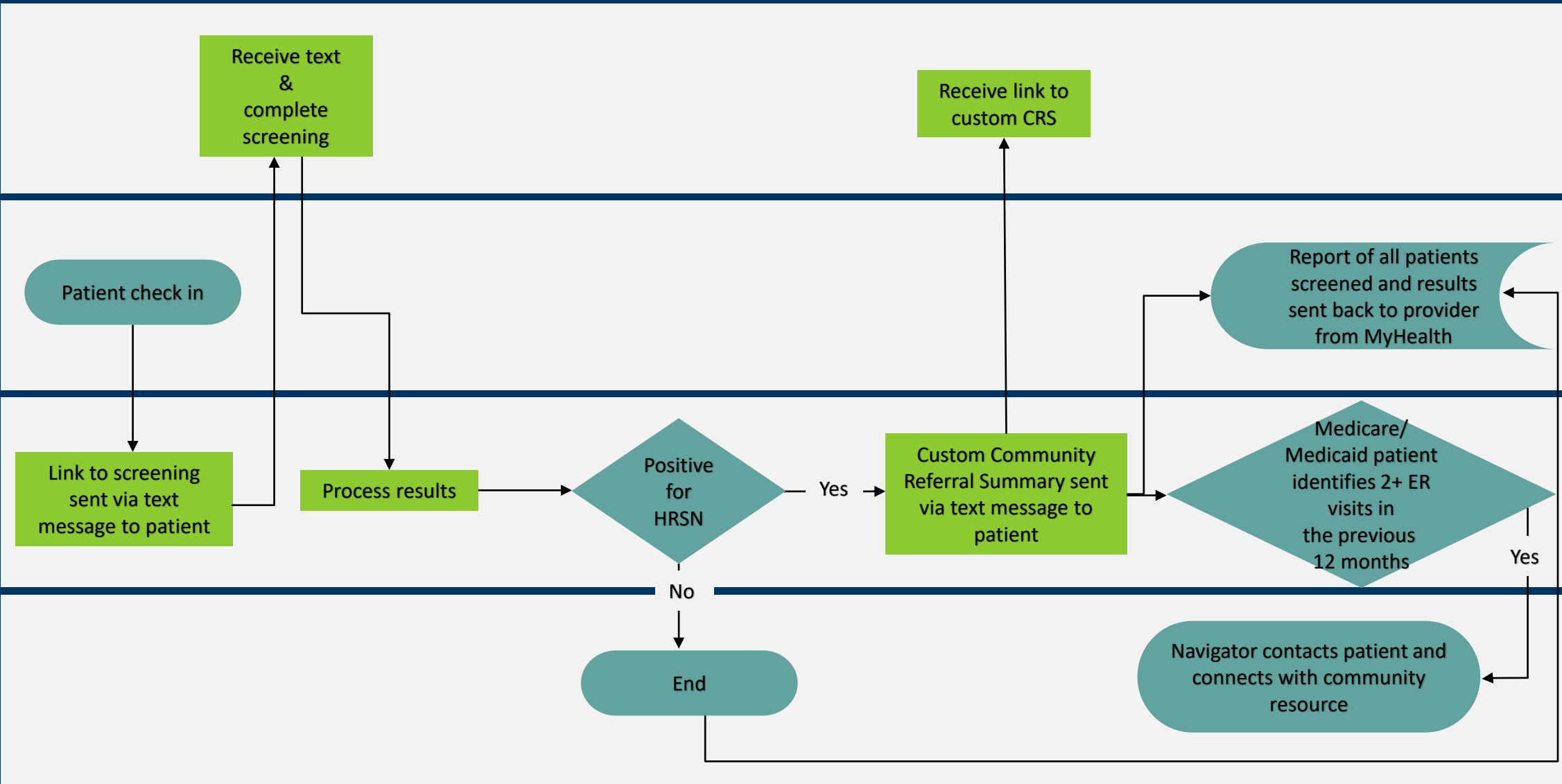
AHC HRSN Mobile Screening Process

Patient Cell Phone

Clinical Delivery Site

MyHealth

OCCHD & THD



Mobile Screening



Accountable
Health
Communities

Demo of Accountable
Health Communities
HRSN Screening Tool

Language

1. Which of the following languages would you feel comfortable completing a survey in?

- English
- Spanish

Click the link below if you would like to view the Privacy Act Notice for the Accountable Health Communities Model:
<https://myhealthaccess.info/privacy-act-notice-ahc>

OK

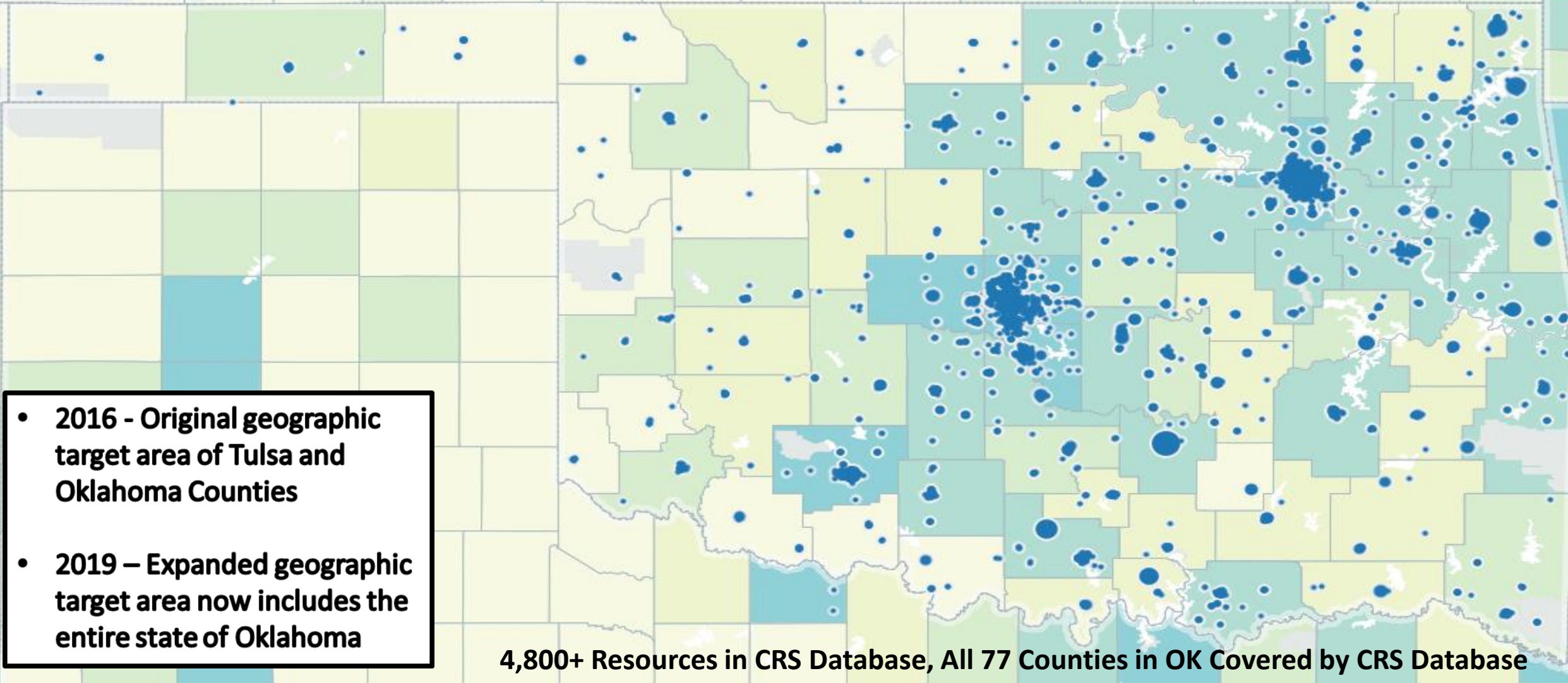
7. Within the past 12 months, you worried that your food would run out before you got money to buy more.

- Often true
- Sometimes true
- Never true

9. In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting to things needed for daily living?

10. In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

- Yes
- No
- Already shut off



- **2016 - Original geographic target area of Tulsa and Oklahoma Counties**
- **2019 – Expanded geographic target area now includes the entire state of Oklahoma**

4,800+ Resources in CRS Database, All 77 Counties in OK Covered by CRS Database

Community Resources

Community Resource Summary



Thank you for completing the Accountable Health Communities Screening!

Listed below are free or reduced cost resources that could help meet your needs.

We strongly encourage you to call ahead before you visit any service or program! It is important to confirm the hours the program is open, the qualifications for the program and how they can help before you visit any location.

For additional resources, you can text your zip code to [898-211](tel:898-211), call [2-1-1](tel:2-1-1) or visit www.211ok.org.

We hope that these resources benefit you, improve your health and meet your needs.

Food

BOSTON AVENUE HELPING HANDS

Provides food to clients every 6 months. Must bring some form of ID

Phone

[9185821356](tel:9185821356)

Address

709 S Boston Ave
Tulsa, OK 74119

Website

Service Website:
<https://www.firstchurchtulsa.org>

Location

Website:<https://www.firstchurchtulsa.org>

Hours of Operation

Mon- Fri 9am-12pm

Living Situation

DAY CENTER FOR THE HOMELESS

Provides shelter for women and men.

Phone

[9185835588](tel:9185835588)

Address

415 W Archer St
Tulsa, OK 74103

Website

Location
Website:<http://www.tulsadaycenter.org>

Hours of Operation

Mon-Sun 5:30pm-7am

Eligibility

Must be a woman of any age, or a

Community Resource Inventory



Route 66 Accountable Health Communities

Login

Community Resources					
Organization	Location City	Location Zip	Services Available	Areas Served	Actions
<input type="text" value="Search Organization"/>	<input type="text" value="Search Location City"/>	<input type="text" value="Search Location Zip"/>	<input type="text" value="Choose a service"/>	<input type="text" value="Search Areas Served"/>	<input type="button" value="Reset Filters"/>
SKYLINE URBAN MINISTRY	Oklahoma City	73129	Family Community Support, Food	Zipcodes 73108, 73109, 73110, 73115, 73117, 73119, 73129, Oklah...	<input type="button" value="Q"/>
THE BRIDGE MUSTANG	Mustang	73064	Food	Zipcodes 73064, 73099, 73097, 73089, 73169	
LAWTON AREA TRANSIT SYSTEM	Lawton	73501	Disability, Transportation	Zip codes- 73501, 73503, 73505 & 73507	
CHRISTIAN SERVICE CENTER	Oklahoma City	73109	Family Community Support, Food	Zip codes 73139, 73149, 73159, 73169, 73170, 73179, Oklahoma City	
NEW HOPE UNITED METHODIST CHURCH	Oklahoma City	73162	Food	Zip codes 73132, 73142 and 73162	
50TH ST CHURCH OF CHRIST	Oklahoma City	73122	Food	Zip codes 73122, 73132 and 73008 only	
MAYFAIR CHURCH OF CHRIST	Oklahoma City	73112	Food	Zip codes 73102, 73103, 73106, 73107, 73112, 73116 and 73118.	
MOORE FOOD & RESOURCE CENTER	Moore	73160	Food	Zip Codes- 73026, 73065, 73069, 73072, 73119, 73129, 73135, 7313...	
BETHANY FIRST NAZARENE CHURCH	Bethany	73008	Utilities	Zip codes 73008 and 73122.	
COMMUNITY ACTION AGENCY OF OKC & OKLAH...	Oklahoma City	73149	Education, Family Community Support, Transportation	Zip code areas served- 73115, 73129, 73149, Zip code areas served...	

Showing 1 to 11 of 4,948 entries

Location Details

Food - FOOD RESOURCE CENTER

Food - PRIME TIMERS

Social Need: Food

Description: Provides free breakfast, lunch, and social activities to senior citizens 55 years and older.

App Process: Walk-ins accepted

Eligibility: Must be 55 years of age or older.

Phones:

- Type: voice
- Number: 4056322644
- Extension: None
- Department: None
- Note: None

Email: dingraham@skylineurbanministry.org

Website: -

Service Areas: Oklahoma county

Fees: None

Hours: Mon, Wed, Fri 9am-11:30am; Breakfast at 9:00am; Lunch at 11:00am.

Documents: None

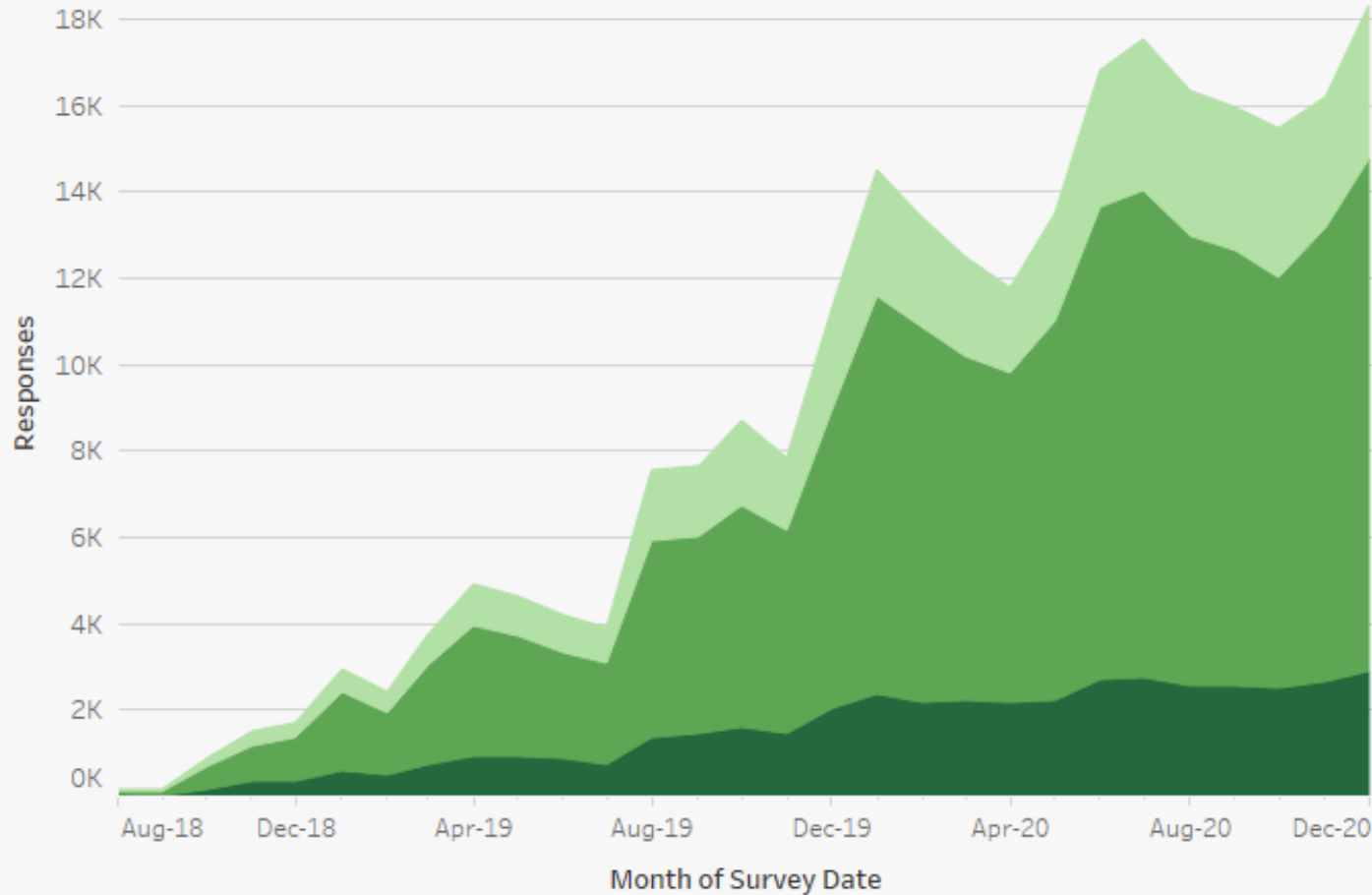
AHC by the Numbers

August 2018 – December 2020



Screening Responses

Opened Responded Has Need



1,354,000+ Offers to Screen

205,000+ Responses

43,000+ Responses with a Need

70,000+ Individual Needs Reported

5,000+ Eligible Navigation Cases

Medicare and Medicaid Only

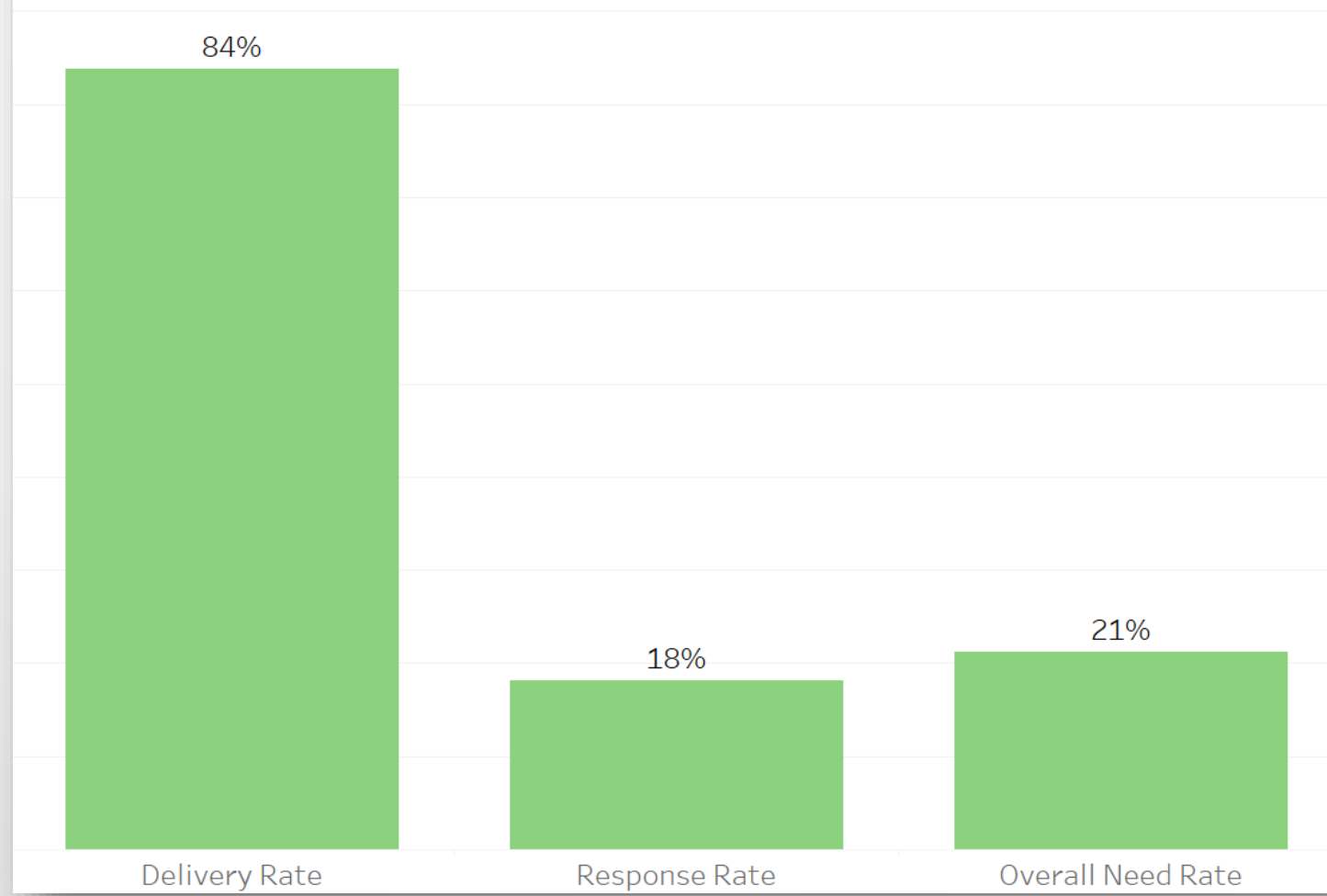
4,900+ Navigation Needs Resolved

Medicare and Medicaid Only

AHC Key Metrics

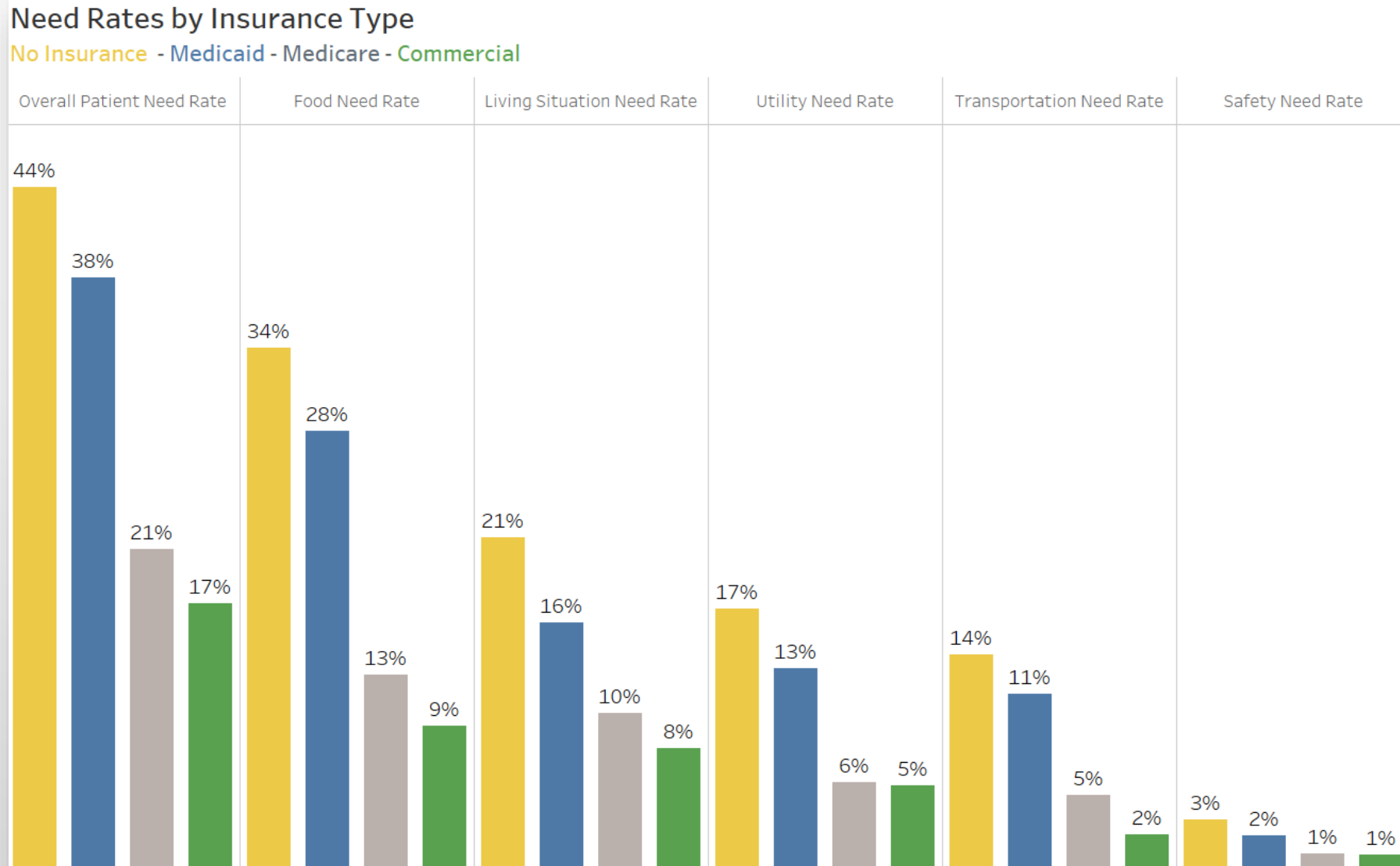
August 2018 - December 2020

AHC Delivery, Response, and Need Rates



AHC Social Needs by the Payor Type

August 2018 - December 2020



Note: These patients include Medicare, Medicaid, uninsured and commercially insured patients.

CPT E/M Coding Changes - SDOH

<p>99204 99214</p>	<p>Moderate</p>	<p>Moderate</p> <ul style="list-style-type: none"> • 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment; <p>or</p> <ul style="list-style-type: none"> • 2 or more stable chronic illnesses; <p>or</p> <ul style="list-style-type: none"> • 1 undiagnosed new problem with uncertain prognosis; <p>or</p> <ul style="list-style-type: none"> • 1 acute illness with systemic symptoms; <p>or</p> <ul style="list-style-type: none"> • 1 acute complicated injury 	<p>Moderate <i>(Must meet the requirements of at least 1 out of 3 categories)</i></p> <p>Category 1: Tests, documents, or independent historian(s)</p> <ul style="list-style-type: none"> • Any combination of 3 from the following: <ul style="list-style-type: none"> • Review of prior external note(s) from each unique source*; • Review of the result(s) of each unique test*; • Ordering of each unique test*; • Assessment requiring an independent historian(s) <p>or</p> <p>Category 2: Independent interpretation of tests</p> <ul style="list-style-type: none"> • Independent interpretation of a test performed by another physician/other qualified health care professional (not separately reported); <p>or</p> <p>Category 3: Discussion of management or test interpretation</p> <ul style="list-style-type: none"> • Discussion of management or test interpretation with external physician/other qualified health care professional\appropriate source (not separately reported) 	<p>Moderate risk of morbidity from additional diagnostic testing or treatment</p> <p><i>Examples only:</i></p> <ul style="list-style-type: none"> • Prescription drug management • Decision regarding minor surgery with identified patient or procedure risk factors • Decision regarding elective major surgery without identified patient or procedure risk factors • Diagnosis or treatment significantly limited by social determinants of health
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Accountable Health Communities

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