Penn Center for Community Health Workers



RESEARCH

- Improved primary care access, quality, mental health, chronic disease control
- 65% reduction in hospital days



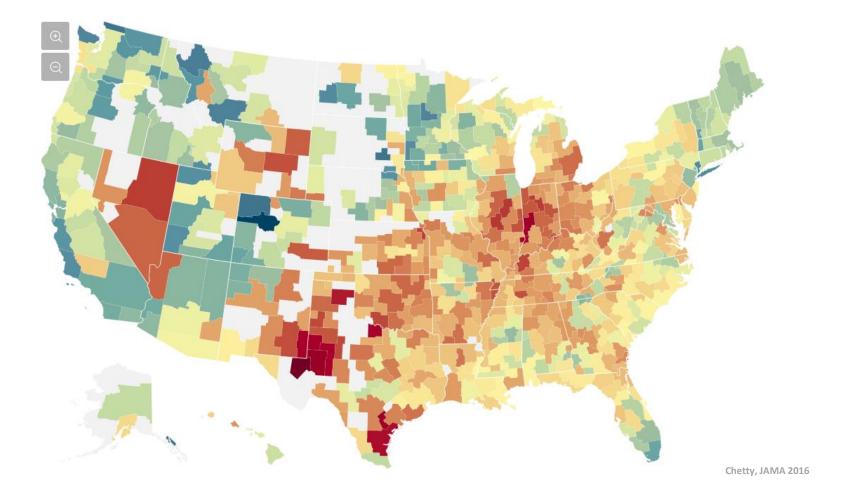
PATIENT CARE

- ROI of 2:1
- >10,000 patients served in Philadelphia



DISSEMINATION

Partnerships in 18 states







SDOH evidence-to-practice gap

- Screen and refer
- Complex care team
- Domain-specific
- Intensive nurse care management

Schickedanz, JGIM 2019 Wu, AJPM 2019 Iovan, MCRR 2019 Chaiyachati, JAMA 2018 Taylor, Plos One 2016 Ludwig, NEJM 2011 Szanton, JAGS 2011 Sadowski, JAMA 2009 Counsell, JAMA 2007 Naylor, JAMA 199 Olds, JAMA 2014









QUALIFICATIONS

Lessons for primary care

- Eliminate walls
- Shift hiring and workforce
- Use evidence-based interventions
- Let patients drive

