Penn Center for Community Health Workers

**RESEARCH**
- Improved primary care access, quality, mental health, chronic disease control
- 65% reduction in hospital days

**PATIENT CARE**
- ROI of 2:1
- >10,000 patients served in Philadelphia

**DISSEMINATION**
- Partnerships in 18 states
SDOH evidence-to-practice gap

- Screen and refer
- Complex care team
- Domain-specific
- Intensive nurse care management
Job Announcement
COMMUNITY HEALTH WORKER

ARE YOU A TRUSTED MEMBER OF YOUR COMMUNITY?

QUALIFICATIONS
Lessons for primary care

• Eliminate walls
• Shift hiring and workforce
• Use evidence-based interventions
• Let patients drive
http://chw.upenn.edu/